

2023
IMPACT
REPORT



Dear Friends,

As we reflect on the past year of mission driven efforts to alleviate poverty across Orange County, we are acutely aware of the new and continued challenges to come. The state of California continues to see poverty rates soar, reaching almost 19% statewide as pandemic related support programs expire and inflation rises. Here at Community Action Partnership of Orange County (CAP OC), we are witnessing these impacts across our service areas from the OC Food Bank to our Youth and Family programs. As we continue to serve families across the county, we understand more than ever how important our work is to stabilize, sustain, and empower those in need.

This report outlines our dynamic approach to addressing immediate needs and empowering communities. Through the expansion of our CalOptima partnership and OC Diaper Bank operations, we continue to build on strategic partnerships to bolster the support of essential programs. Additionally, this year marked the start of new programs at CAP OC to meet the evolving needs of those we serve including nutrition education and financial empowerment.

No matter the program, our community-wide efforts are a necessity for those in need and a reminder to us all that the work is not done. While we continue to see significant increases in our program capacity and success, we know that the looming threat of rising costs has made our efforts more pertinent than ever before. We urge you to continue to stay informed and involved in our fight against poverty. With your help, we can maximize our efforts, understanding that when we work together, we can and will end poverty in Orange County.



GREGORY C. SCOTT
PRESIDENT & CEO



IRENE BASDAKIS
BOARD CHAIR





EMPOWERING RESILIENCE AMID INFLATION

EXPANDING CALOPTIMA COMMUNITY SUPPORTS

Our partnership with CalOptima Health expanded this year, introducing two additional community support services: Asthma Remediation & Environmental Accessibility Adaptations. With the addition of these services our Healthy Homes program can begin implementing environmental health measures designed to ensure the safety of those we serve.

ENHANCING OC DIAPER BANK OPERATIONS

In 2023 the OC Diaper Bank experienced significant growth with the addition of our second Tom Tom truck to assist with diaper deliveries. With this addition the OC Diaper Bank has successfully partnered with over 80 agencies to assist with distribution and reach upwards of 10,000 infants and young families monthly.

PROVIDING EMERGENCY WATER ASSISTANCE

With the success of our utility assistance programs, CAP OC was provided federal funding through the Low Income Household Water Assistance Program (LIHWAP) for the first time. With the support of local water providers enrolled in LIHWAP, we distributed \$2 million dollars in support funds to assist 2,700 households cover water bills and avoid service interruptions and evictions.



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FAMILIES PROVIDED HOUSING

ON AVERAGE IT TAKES OUR CAP OC STAFF **2.68 MONTHS** TO SECURE HOUSING FOR A LOCAL FAMILY



24,151,935

MEALS PROVIDED TO LOCAL FAMILIES

ENOUGH MEALS TO FEED **258 INDIVIDUALS FOR A LIFETIME**





7,373,491

INFANT DIAPERS PROVIDED TO PARENTS

ENOUGH DIAPERS TO SUSTAIN
2,949 CHILDREN FOR A FULL YEAR

289,875

FOOD BOXES PROVIDED TO
VULNERABLE SENIORS

ENOUGH BOXES TO FILL
ANGEL'S STADIUM NEARLY
6.5 TIMES



415

HOMES RECEIVED
WEATHERIZATION
SERVICES

185

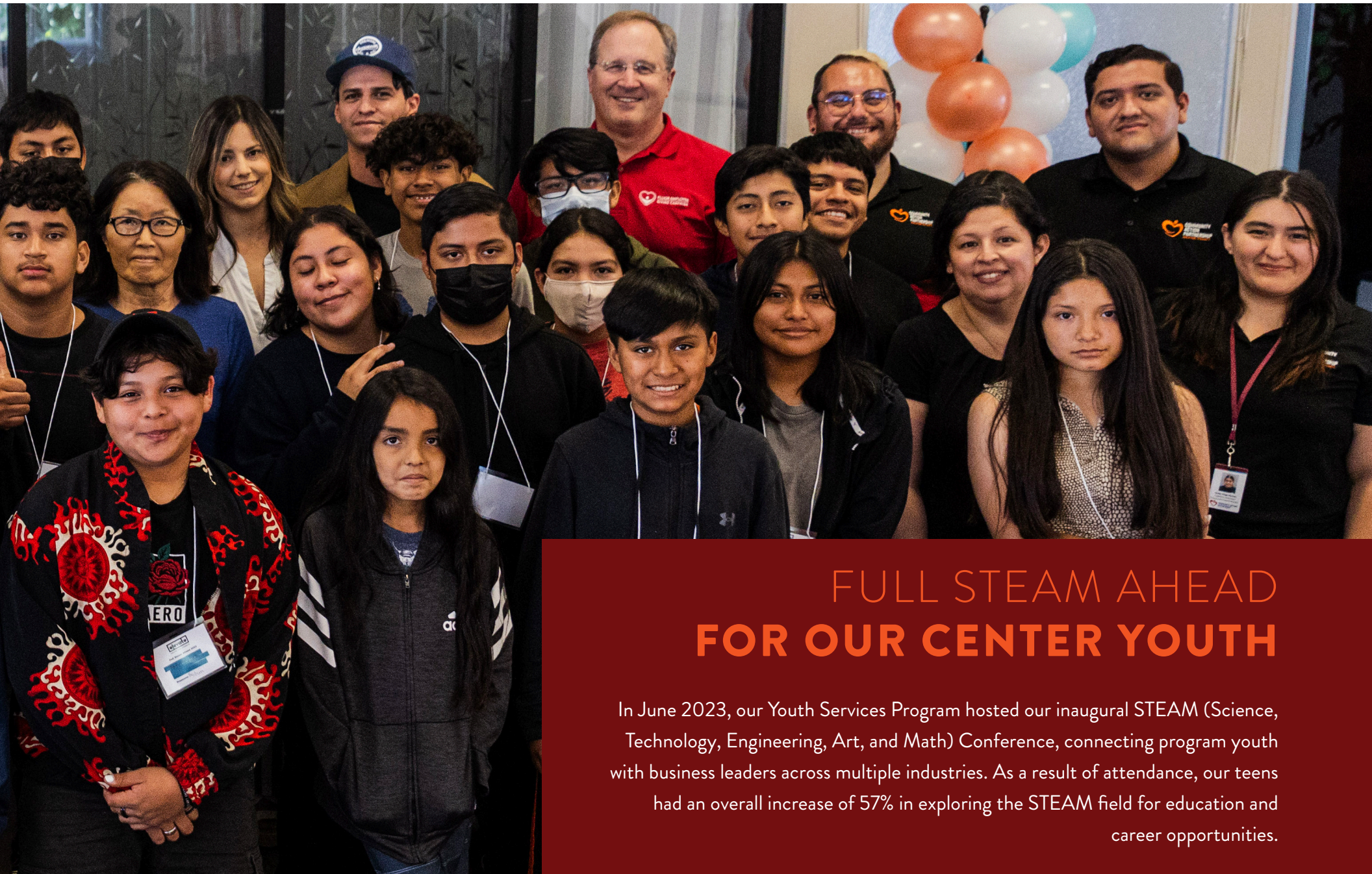
INDIVIDUALS RECEIVED
COUNSELING AT FAMILY
RESOURCE CENTERS

90

HOMES ASSESSED FOR
CaIAIM IMPROVEMENTS



STABILIZE. SUSTAIN. EMPOWER.



FULL STEAM AHEAD FOR OUR CENTER YOUTH

In June 2023, our Youth Services Program hosted our inaugural STEAM (Science, Technology, Engineering, Art, and Math) Conference, connecting program youth with business leaders across multiple industries. As a result of attendance, our teens had an overall increase of 57% in exploring the STEAM field for education and career opportunities.

CREATING NEW OPPORTUNITIES TO SUPPORT OUR COMMUNITY

INTRODUCING LENDING CIRCLES TO IMPROVE CREDIT

In 2023, we launched our first Lending Circle Program through Financial Empowerment. Utilized as an entrepreneurship tool, this program allows individuals to access small loans with 0% interest. This is particularly useful for those who have limited access to capital due to minimal credit history. By participating, individuals build personal credit while learning successful financial management to help achieve their financial goals. As of December 2023, two circles were formed with a combined total of 18 participants.

LAUNCHING PRODUCE PRESCRIPTION PROGRAM PILOT TO SUPPORT HEALTHY CHOICES

CAP OC's focus on nutrition was elevated in 2023 thanks to the launch of our three-year pilot OC Produce Prescription Program in collaboration with Ponderosa Health Clinic. This new program helps adults with diabetes access fresh produce boxes and grocery vouchers to lower A1C levels and improve health outcomes.

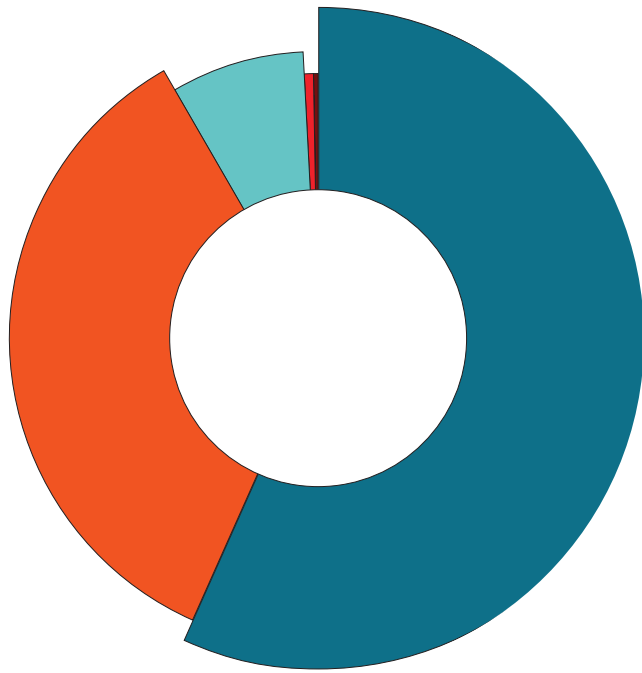


OUR FAMILY RESOURCE CENTER **IMPACT**

*“I have been coming to the Southwest Community Center for as long as I can remember. They have helped me with so much from utility bill assistance to mental health. This center is the best thing that can happen to anybody in need, especially a single mother like me. We are cared for and you can't put a price on that.” – Margarita**



THIS IS WHERE **POVERTY ENDS.**



REVENUE

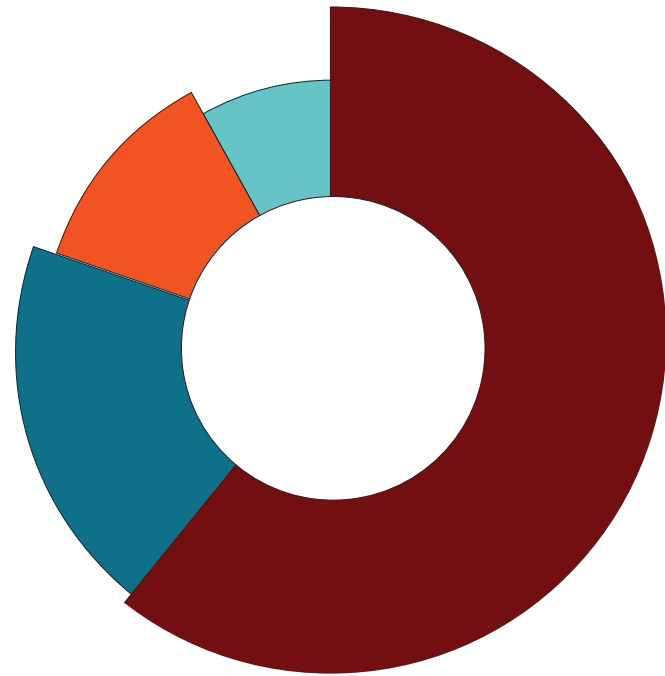
- **\$26,937,591 57%**
Government Contracts
- **\$16,459,311 35%**
USDA Commodities
- **\$3,558,297 7%**
Private Donations
- **\$272,066 0.6%**
Shared Maintenance
- **\$69,356 0.2%**
Private Contracts
- **\$21,795 0.1%**
Other Revenue

TOTAL REVENUE: \$47,318,416

EXPENSES

- **\$27,653,693 61%**
OC Food Bank
- **\$8,809,742 19%**
Energy & Environmental Services
- **\$5,534,795 12%**
Administration
- **\$3,590,626 8%**
Youth & Family

TOTAL EXPENSES: \$45,400,856



For our full financials, please visit capoc.org/financials.



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Philanthropist

OUR STORY

Born of the War on Poverty, Community Action Partnership of Orange County (CAP OC) has worked to enhance the quality of life here since 1965. We boldly address the root causes of poverty and advocate for change through systemic reforms, social justice and racial equity. We live and work in the neighborhoods we so passionately serve—coming together from all backgrounds and experiences to stabilize, sustain and empower individuals and families so they may build stronger communities.

OUR MISSION

We seek to end and prevent poverty by stabilizing, sustaining and empowering people with the resources they need when they need them. By forging strategic partnerships, we form a powerful force to improve our community.

OUR VISION

We see generations of healthy communities where poverty ceases to exist.



**COMMUNITY ACTION
PARTNERSHIP**
ORANGE COUNTY

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