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the

COMMUNICATOR

FALL INTO WINTER 2022



The Impact of Inflation

HOW YOUR SUPPORT HELPS

A WORD FROM OUR PRESIDENT & CEO

Dear Friends,

As we enter our 4th quarter of the year (arguably the busiest quarter for nonprofits), I am filled with mixed emotions. While I am so proud of the impact our programs and the support you have shown, I know that the people we serve continue to struggle. Living in poverty is hard enough without the pandemic, but adding inflation to the mix makes the daily lives of our community even more difficult. Your continued support is needed now more than ever.

Our programs focus on two key areas: addressing immediate needs and empowering our communities. Hunger doesn't take a holiday. It is important that we continue to assist those in need, so no one goes hungry. However, it is also important our communities are empowered through programs like Financial Empowerment and Workforce Development, so they have the tools to navigate their way out of poverty.

With Gratitude and In Service,



Gregory C. Scott
President & CEO
Community Action Partnership of Orange County

In this issue, you will read about all the ways you have helped our community by supporting our life-changing programs. Through increased federal funding, we were able to expand our programs and partnerships in a variety of ways like keeping in-home childcare programs open during the pandemic, launching our homeless prevention program, and so much more. We are the first and sole Local Service Provider in Orange County for the Low-Income Household Water Assistance Program. Our Southwest Community Center celebrated 50 years of serving the unhoused community in the Santa Ana area. We are also excited to launch our annual Hope for the Holidays program that helps so many families who are in need of a helping hand.

Without your support, we would not be able to accomplish the much-needed work we do. As we continue to grow as an organization, we will deliver programs and services to ensure that we always consider a Whole Family Approach. Thank you for helping maximize our impact. We hope that you continue to consider us as your trusted partner in the fight against poverty.

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INCREASED FEDERAL FUNDING STRENGTHENS CAP OC'S WORK

The Coronavirus Aid, Relief, and Economic Security Act, or CARES Act, was passed by Congress on March 27th, 2020. This bill allotted \$2.2 trillion to provide fast and direct economic aid to the American people negatively impacted by the COVID-19 pandemic. CAP OC was a recipient of some of these funds to help build a stronger and more resilient Orange County after the devastating effects of the pandemic. The results of our CARES work:

- 1) Partnered with First 5 Orange County to provide support for 25 small and in-home childcare programs to reopen or stay open during the pandemic.
- 2) Launched a Homeless Prevention program and partnered with the cities of Garden Grove and Santa Ana to provide more than \$1.7 million in rental assistance. Participants were able to enroll in our Financial Empowerment workshops to help navigate their new finances. The program provided 3-month and 6-month follow ups to ensure households were stabilized.
- 3) Embedded a holistic Whole Family Approach in our Senior Food Box program which helped 250 seniors reduce isolation and reach personal goals such as developing technology skills and even going back to school. The program provided 3-month and 6-month follow ups to ensure households were stabilized.
- 4) CAP OC launched its Empowered2Work pilot, focused on young adults ages 16-24. The pilot focused on providing classes for 125 youth that focused on resiliency coaching, job readiness and understanding personal identity with a focus on supporting job retention and personal development.
- 5) CAP OC assisted 2,334 households with CARES-funded Utility Assistance, of which 56 households were also weatherized.
- 6) CAP OC reviewed and improved its infrastructure and made system upgrades such as developing an agencywide CRM system that tracks participants across multiple programs, a new OC Food Bank inventory system, and a Senior Food Box tracking system which streamlined processes to make it easier for seniors to recertify and receive text updates of when they can receive their food box. Also in the works is a new Call Center.

MEAL PARTNER SPOTLIGHT HAND TO HAND RELIEF ORGANIZATION

Hand to Hand Relief Organization has been an indispensable meal sponsor for our Southwest Community Center (SWCC). In 2020 when many meal sponsors were unable to continue volunteering and there was an increased need for support at SWCC, Hand to Hand immediately stepped in to provide meals when they could.

Their focus is to help the homeless and hungry throughout Orange County and the surrounding area. For the past two years, they have continued to volunteer and serve lunch multiple times a week at SWCC, preparing over 80 hot meals each time. Wherever there is a need, they are willing to help, and we are thankful to have them as a regular meal sponsor!



FURTHER SERVING OUR COMMUNITY

CAP OC RECEIVES WATER UTILITY CONTRACT

CAP OC is excited to announce that we now offer water utility assistance through the Low Income Household Water Assistance Program (LIHWAP). LIHWAP is the first federal water assistance program and CAP OC is the sole Local Service Provider for Orange County.

We started accepting applications on July 1st, and many of the applications that have come in are currently disconnected or will be disconnected soon. Our team is working hard to reconnect or prevent disconnection by working with each client and their water agency.

“Access to water is vital to everyone’s wellbeing and safety. The pandemic and its devastating effects have stretched our families to the limits. Many have incurred water bills in the thousands. We are thrilled to now be able to offer water assistance in addition to gas and electricity to income qualified participants. Many of our participants’ water bills are tied to their rent, so when

water bills are past due, this may lead to evictions. We anticipate this program to be a huge area of support for the already struggling communities we serve,” says Gregory C. Scott, President & CEO of CAP OC



SOUTHWEST COMMUNITY CENTER CELEBRATES 50 YEARS

On June 10th, 2022, we celebrated our Southwest Community Center’s (SWCC) 50th anniversary! This day invited friends and partners of SWCC to celebrate this momentous occasion where we unveiled a new donor wall, received honors from elected officials, and had Mexican Folklorico performances.

SWCC has been providing daily hot meals to Santa Ana’s homeless and at-risk of homelessness population since the 70s. Since acquiring SWCC in 2018, CAP OC has also started to offer additional services like free tax prep and financial empowerment courses. To inquire about volunteer opportunities or to become a meal sponsor, email Rosa at rrenteria@capoc.org.

YOUR 2022 IMPACT SO FAR



540,000 pounds of food distributed a week



5,900 applicants received utility assistance



\$965,874 of cash support provided for rental assistance

79 individuals received workforce development services



12 individuals housed through our Housing Navigator program

PLEASE JOIN US FOR A NIGHT OF HOPE

SUNDAY, OCTOBER 2ND, 2022
5:30 PM – 8:30 PM

Cocktail reception | Silent Auction | Dinner
Bossat Kitchen & Libations @ Lakeshore Irvine
18169 Von Karmen Ave, Irvine, CA 92612

Individual Ticket \$225
Table Sponsorship (Seats 10) \$2,225
Tickets available at [capoc.org/events](https://www.capoc.org/events)

HONORING



Pacific Life
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at Bossat Kitchen
& Libations

THANK YOU TO OUR AMERICORPS COHORT

From January 2022 to April 2022, CAP OC was fortunate to host and sponsor a cohort of 10 AmeriCorps Fellows to provide assistance in our free tax program (VITA). All ten young men and women lived in one of our temporarily vacant housing units. In addition to taxes, they were able to help with packing and distributing food, signing up participants for case management, and serving meals. With help from our partners, we sent them to Disneyland, an

Anaheim Ducks Hockey game, and they marched in parades with CAP OC staff and participants. With their help, CAP OC completed over 850 tax returns, worth 1.5 million dollars. These AmeriCorps Fellows were recognized as providing exceptional service, among the best in the western region and CAP OC was chosen as the best sponsoring organization in California.



BUILDING COMMUNITY RESILIENCE THROUGH PARTNERSHIP



CAP OC is partnering with CalOptima to ensure that families are healthy by accessing CalFresh benefits to help these vulnerable households. In Orange County, 59% of eligible Cal Fresh applicants are not accessing this subsidy, and CAP OC and Cal Optima are hoping to change that. By partnering with resource information fairs to help get the word out, CAP OC supplies pre-packed emergency food boxes, information to other resources, and diapers, to attendees. Once enrolled, a family of four can get up to \$835 per month, and an individual can get up to \$250 per month to purchase healthy and nutritious food via a debit card.

The partnership does not end

there. CAP OC is also a Community Support partner through the CalAIM (California Advancing and Innovating Medi-Cal) program and provides Housing Transition/Navigation, Housing Deposits, and Housing Tenancy and Sustaining Services, thus ensuring that those who are chronically homeless with chronic health conditions are housed. CAP OC to date has already placed 12 hard-to-place individuals in permanent housing.

By sharing information and resources, CAP OC and Cal Optima's partnership ensures that we reach the most vulnerable households in Orange County and provide them the necessary resources to thrive.

EMPOWERING YOUTH WITH LEARNING OPPORTUNITIES

At CAP OC, our programs fall into two main areas: addressing immediate needs and empowering communities. We believe both are necessary for a family to exit poverty in two generations.

This past Summer, our two Family Resource Centers continued their youth educational STEM (Science, Technology, Engineering, Mathematics) program after a hiatus from COVID. The mission of the program is to promote a safe space for youth to engage in fun learning activities that include STEM, arts, crafts, and educational field trips.

“It’s important that we have this program because it provides a supportive environment for the children. Rather than having them stay at home, the program gives our youth the chance to make new friends, learn about STEM, work together, and be themselves,” says Natali, our Youth

Program Coordinator.

Parents were grateful to have this program, as it provided their kids with a place to be creative and engaged while they learn.

“Ever since I came to this program, I have felt more confident about myself and have tried to make an effort to do better at school and at home. I hope this program can go on for generations and help kids feel supported and better about themselves!” shares Lucero age 11.

This year’s program served 20 youth as well as 14 teens. We collaborated with another of our programs, Elevate Youth, to provide our teens with a well-rounded program.

“Our staff enjoy connecting with the youth. Seeing their smiles and energy keeps us motivated to do the work we do,” says Maribel Reyes, Center Manager.



THE TOOLS YOUTH NEED TO SUCCEED

This year’s Backpacks for Success has come and gone quickly as students prepare for the 2022-2023 school year. According to a Morning Consult report, just 36% of the parents surveyed reported they could afford their kids’ back-to-school shopping needs. Many, if not all, of our youth recipients would not have been able to start the school year with the proper supplies. Thanks to the contributions from Backpacks for Success supporters, many families and students are closer to meeting their school supply needs.

Despite record inflation, we still raised an equivalent of 2,899 filled backpacks! In mid-July we also had a backpack packing volunteer event filling 800+ additional backpacks with supplies. We conducted distribution events at our 3 Centers distributing hundreds of backpacks just in time for school.

With competing expenses, the families are so grateful to have received support and the kids are excited to show off their new backpacks!



A ROADMAP FORWARD TO ENDING POVERTY

Community Action Partnership of Orange County released its 2022-2027 strategic plan with the four key drivers. Learn about our plans for the next five years.

Economic Mobility and Innovation

- CAP OC will graduate 600 young adults (ages 16-24) from its Empowered2Work program helping to meet the market needs of high demand sectors, and develop and implement an entrepreneurial education program that reaches 250 participants.
- CAP OC will ensure that individuals and families have the financial acumen, through our Financial Empowerment workshops, ensuring that each graduate has established savings and better money habits. Research states that financial education and savings of \$400 or more indicate that families are on the road to financial stability.
- The need for affordable housing is one of the most critical needs in Orange County. CAP OC aims to place 100 households into affordable housing, including homeless individuals, into permanent housing.

Family and Youth Empowerment

- CAP OC utilizes a “crisis-to-thriving” scale in which they will move 50% of families receiving our Empowerment Services closer to thriving. By moving families out of crisis situations to stabilization allows them to focus on their future goals.
- A focus on youth development will ensure 100 program youth move into one or more civic engagement activities, as studies show that when youth are exposed to and participate in civic engagement it lowers the likelihood of risky behaviors, increases academic achievement, social development etc. (forumfyi.org).

Health and Community Resilience

- Low-income households often live in substandard housing with outdated appliances that can affect health. CAP OC will implement a Healthy Homes program in 25% of the homes surrounding our four program locations. This effort will improve long-term health in vulnerable communities.
- CAP OC will work to strengthen the food infrastructure system in Orange County by supporting better equipment, storage, and refrigeration for our OC Food Bank Agency Partners.
- Increase CalFresh enrollment by 10% and ensure our Diaper Bank maintains its level of funding.

Organizational Capacity and Brand Awareness

- Increase CAP OC private fundraising by 50% through individual and corporate donors.
- Launch a Capital Campaign to raise a minimum of \$30 million.
- Be recognized as the County’s leading anti-poverty agency by demonstrating increased brand awareness, media coverage, and legislative advocacy.
- Install appropriate systems in 2022 and then demonstrate improved program data tracking capacity with all departments providing input and tracking common outcomes over the remaining plan years

To learn more about how you can help with our 5-Year Plan please reach out to Bill Bailor at BBailor@capoc.org

THANK YOU FOR YOUR SUPPORT!

Contributions listed are from

January 1st, 2022 – August 31st, 2022 and are \$250 and above.

The Philanthropy department has done our best to ensure accuracy. If you have questions or concerns, please contact LMaze@capoc.org.

Thank you for your incredible support of Community Action Partnership of Orange County!

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THIS IS WHERE POVERTY ENDS

mission

We seek to **end and prevent poverty** by stabilizing, sustaining and empowering people with the resources they need **when they need them**. By forging strategic partnerships, we form a powerful force to improve our community.

vision

We see generations of healthy communities where **poverty ceases to exist**.

HELP US TO END POVERTY IN ORANGE COUNTY. VISIT CAPOC.ORG TODAY AND HELP WHERE YOU CAN.