

the

COMMUNICATOR

ISSUE FALL 2020



Resilience & Recovery

HOW CAP OC HAS MET THE CHALLENGE OF THE PANDEMIC TO PROVIDE IMMEDIATE NEEDS TO ORANGE COUNTY

A WORD FROM OUR PRESIDENT & CEO

Dear Friends,

We are excited to share this new revamped edition of The Communicator. About this time last year, CAP OC began a journey to explore who we were as an agency and how we could make greater impact to those we serve.

We took a hard look in the mirror and made the decision to refresh our brand, strengthen and expand our network of partners, align our programs more closely together and tap into new resources to tackle the root causes of poverty and end it once and for all. After 55 years of serving the Orange County community we are proud that we have made this important change, especially now as our work is more critical than ever before.

This past year has been a challenge and many of our OC neighbors are struggling with basic needs. CAP OC continues to work proactively with those in crisis to provide the solutions people need to survive. We **meet immediate needs** through the OC Food Bank, Diaper Bank, Southwest

Community Center and our energy and environmental services. We **sustain and empower communities** through youth and family services, career readiness and advocacy.

While this year we have seen a health pandemic, racial inequalities gain national attention, and an economic crisis that deeply affects those we serve; CAP OC is still here with our doors open ensuring that families and seniors have food, rental and utility assistance so we can prevent homelessness as well as provide the tools our neighbors need to not just survive, but to thrive.

In this issue, you will read about our new approach and how we are working to prevent homelessness through a new Housing Navigation program, our partnership with Electric Transportation Community and Toyota of Orange to help deliver food to vulnerable communities, and we also share about the families you can help through our annual Hope for the Holidays campaign and more!

We are grateful for your partnership and friendship. Thank you for your continued support during these challenging times.

With Gratitude and In Service,



Gregory C. Scott
President & CEO

Community Action Partnership of Orange County

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A NEW APPROACH TO **ENDING** POVERTY

If the past six months have taught us anything, it is the importance of pivoting. For the past few years, we have examined how CAP OC conducts business, evaluated our programs and services for areas of improvement, and developed new strategic partnerships.

In addition to our re-brand, CAP OC has adopted a new **“Whole Family Approach,”** which provides support for the entire family; transforming from tackling one issue to providing comprehensive services. This approach also includes a “Success Coaches Program,” in which our staff are walking side-by-side with families. Adults, children, and even grandparents are provided the tools they need to set goals, create plans, and achieve those goals together. Results will be measured for an entire household over time. By empowering our program participants to develop their own goals and supporting them as they achieve success, CAP OC has a real chance to impact poverty.

CAP OC has made other innovative adaptations such as linking our Weatherization Program to our Homeless Prevention Program. Another partnership between healthcare and housing will improve the health outcomes for homeless individuals with chronic health conditions that are enrolled in our new Housing Navigation program.

Our programs aim to heal trauma and move towards success for the people and communities we serve. Despite the challenges of the past year, our organization has renewed vigor in helping those deeply affected by the economic downturn of the pandemic. CAP OC’s dedicated staff believes that poverty has no place in Orange County and that together, we can make a difference.

This is where poverty ends.



(from top to bottom, Nimusha Jacob and Lauren Leung)

WELCOME NEW BOARD MEMBERS

Please help us welcome our newest Board Members Nimusha Jacob and Lauren Leung !

Nimusha brings more than 20 years of experience in healthcare management and administration, including work at the UCI’s School of Medicine and a 13-year tenure at the University of Southern California’s Ostrow School of Dentistry’s Community Health Programs.

Leung has over 13 years of investment experience. She currently serves as vice president and member of PIMCO’s Strategic Services and Transformation group in Newport Beach.

Welcome aboard!



PROVIDE HOPE THIS HOLIDAY SEASON: **ADOPT A FAMILY**

Every year, our **Adopt-a-Family** program provides families who are struggling to make ends meet with a holiday season that everyone deserves; families like Norma, Melissa, and Lizeth.

Norma immigrated to this country from Mexico many years ago to give her family a chance at a better life. Her life here had not been easy, but she has survived verbal, physical, and sexual abuse from her now ex-husband. She was able to raise her children to have their own families, but just when she thought she was done raising kids, her two nieces, Melissa and Lizeth, came into her life. Their father was diagnosed with dementia and their mother was deported.

“At this, it was very challenging have two teenagers who had suffered their share of traumatic experiences,” Norma recalls. “Being undocumented

prevented me from legally adopting them and has also affected my financial situation since the pandemic broke out, for I do not qualify for financial help or other state benefits. I was out of work for several weeks before I returned to work in the restaurant business part-time hours, but then I caught Covid-19 and had to be out of work quarantined for several more weeks with no source of income at all.”

Norma is one of many families who were already struggling prior to the pandemic and are feeling the devastating effects of COVID-19.

You can provide hope to a family-in-need today by Adopting-a-Family and fulfilling their holiday wish lists.

To see a full list of our families, please visit roonga.com/adoptfamily2020

HOPE FOR THE HOLIDAYS **MISSION MONDAYS**

Every year, our **Hope for the Holidays** Campaign raises awareness for families who are struggling, especially during the holiday season. The COVID-19 Pandemic has changed how we approach many things this year, and the pandemic has also been relentless with its economic impact on our low-income community.

Starting Monday, November 2nd - December 11th, please join us for a 6 week video series we called “Mission Mondays” where we will be highlighting 6 stories of how CAP OC programs have made a difference in the quality of life for these individuals.

You can catch the video series at facebook.com/CAPOC/videos or visit www.capoc.org/hope-for-the-holidays to learn more.





BEST OF **CANSTRUCTION OC** THANK YOU, **FLUOR!**

Every year, **Canstruction OC** invites teams of Designers, Engineers, Architects, and more to create massive structures made of canned food. All dollars raised and cans used are donated to our OC Food Bank. Due to COVID-19, this year's competition had to be canceled, but supporting the **OC Food Bank** must go on!

The "Best of Canstruction OC" was a virtual event that showcased all of the winners across 5 categories over the past 12 years, and we asked the public to vote for the best of the best! You can still view the virtual event, hosted by **KTLA's Henry DiCarlo**, at [facebook.com/CAPOC/videos](https://www.facebook.com/CAPOC/videos).

FLUOR has participated in Canstruction OC since its

inception. The global engineering and construction company has been a longstanding supporter of the OC Food Bank program. While COVID-19 prevented a public display of structures, **FLUOR** felt the message they wanted to convey this year could not wait until 2021. The team came up with an innovative alternative and built the structure in their headquarters located in Aliso Viejo. The structure is a monument of immense appreciation for all the front line workers during the pandemic and is named "Caring Hearts CAN Make a Difference."

Thank you, **FLUOR!**



FOOD DELIVERIES FOR **SENIORS IN NEED**

CAP OC has teamed up with **Toyota of Orange** and the **Electric Transportation Community Development Corporation (ETcommunity)** to help deliver food to local families in need amid the COVID-19 pandemic.

Seniors and families who are vulnerable and unable to leave home to pick up food are being delivered an emergency food box weekly thanks to a loaner vehicle of a 2020 Toyota Prius that enables CAP OC staff at the Family Resource Centers to deliver to their most vulnerable clients.

Clients of **Anaheim Independencia Family Resource Center** and **El Modena Family Resource Center** receive a box of shelf stable items such as cereal, pasta, peanut butter as well as fresh produce when available. The two Centers are delivering to more than 100 people each week in the local communities of Anaheim and Orange where the neighborhood-based Centers are based.

"The team has been very excited to deliver meals in a new Toyota Prius to our most vulnerable, the senior community. What makes this experience so special, is that alongside Toyota, we are serving our communities in these unprecedented times in an environmentally friendly vehicle all while staying the course to ensure that we end hunger," says Maribel Reyes, Center Manager.

QUICK NEWS FROM CAP OC



Our **OC Food Bank** is distributing 3x amount of food to meet the increased need. To become a monthly sustainer visit www.capoc.org/monthly-recurring



CAP OC's Diaper Bank celebrated distributing its 1 millionth diaper on July 16th! Watch at [facebook.com/CAPOC/videos](https://www.facebook.com/CAPOC/videos)



CAP OC was awarded \$99,974 from The California Dept. of Food & Agriculture for its proposal **A Sweeter Future: Honey, Education, Entrepreneurship**. The program teaches local high school students the skills and fundamentals about the specialty crop industry.



Thanks to the **Santa Ana Rental Relief** program CAP OC was able to provide emergency rental assistance to 99 Families



County of Orange provides COVID-19 relief to the OC Food Bank by allocating \$3 Million funds to purchase **emergency food boxes**.

THANK YOU FOR YOUR SUPPORT!

Contributions listed are from April 1st, 2020 – September 30th, 2020 and are \$100 and above. The Philanthropy department has done our best to assure accuracy. If you have questions or concerns, please contact LMaze@capoc.org.

Thank you for your incredible support of Community Action Partnership of Orange County!

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We see generations of healthy communities where **poverty ceases to exist**.

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